

# Keeping our Distance

*Touch-free Solutions for Patient Management*

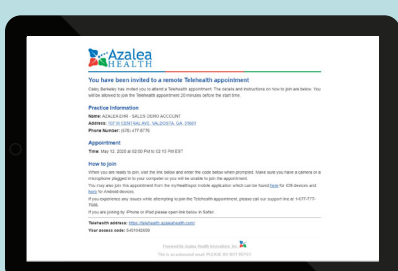


Patients don't want to touch public surfaces. And as normal movement starts to resume, concerns over shared spaces and devices will stay top of mind.

Azalea Health provides fully integrated, native applications to help create a touch-free patient experience. These HIPAA-compliant, secure tools cover the full care continuum: from evaluation, to check in, to payment, and follow up.

1

## Telehealth Visit Scheduled

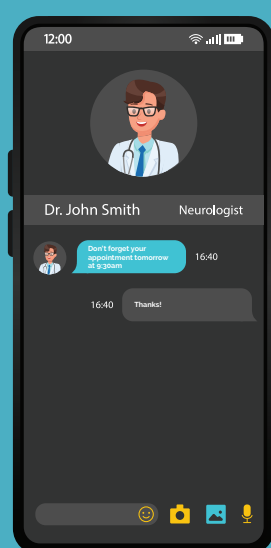


John has scheduled a telehealth visit with his provider. His provider:

- Confirmed the visit
- Sent instructions on how to access the portal
- Provided information on what to expect
- Communicated online resources in case John has additional questions

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## Telehealth Visit Reminder



A day before his visit, John's provider emailed and texted a reminder

3

## Telehealth Visit Delivered

John attends his telehealth visit. The provider decides that a follow up in-office visit is required



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## In-office visit preparation



John recently switched jobs. Prior to his in-office visit, he updated his insurance information using the MyHealthSpot app. He is also able to view his scheduled in-office appointment

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## In-office visit arrival

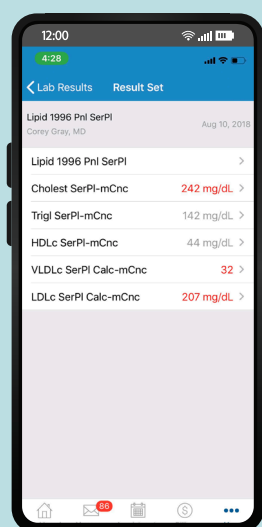


John arrives at his appointment. The nurse checks him in and asks him to please complete the patient in-take form. But instead of handing him a clipboard, the nurse pushes the forms to John using the MyHealthSpot app. There, he can review, sign, and submit the forms using his own device

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## In-office visit follow up

Follow up instructions are emailed to John and accessible through the MyHealthSpot app. Once test results are available, they are also communicated through the MyHealthSpot app.

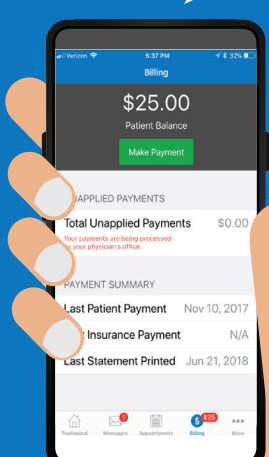


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## Payment



John receives an eStatement for any unpaid balance. He pays using his credit card and is able to see all posted transactions through the MyHealthSpot app



8

## Telehealth follow up visit

John schedules a telehealth visit for follow up

